

SERVICE

Service has always been a primary feature of KPH, our entire staff receives training in customer relationships. We arrive at your door promptly, and our skilled technicians are friendly, considerate and well-informed. **We often receive compliments about our staff, and how helpful they are.** A comment card is left with every customer so that they can let us know how we performed.

HEAT PUMP & RADIANT

With heat pump hybrid systems we can cut our oil and propane consumption here in the Northeast at least 25%; or with the new Hallowell heat pump we can eliminate fuels completely and save at least 50% of our heating costs. The comfort of these systems out performs typical "hot air" systems, with lower constant air temperatures and air movement. It is all achieved through the use of remarkable technologies that make use of energy in the air to make ourselves comfortable. For every Btu that goes in, 3 Btu's come out.

At the top of the list for comfort is radiant heat. Radiant heat is another way to cut energy costs because you're heating with lower temperatures. Radiant floor heat surrounds you with warmth which in turn allows your body to keep warm without turning up the thermostat to high.

Consider other options such as weather responsive or heat management controls that save on fuel cost.

AIR CONDITIONING

Air conditioning is ever increasing in the Northeast. And it can be added to a home without the use of ductwork. These mini split systems are highly efficient, have the ability to cool individual rooms or the entire house and can operate as a heat pump in the winter.

THIS OLD HOUSE

Our company had the privilege of being involved in a new home project with This Old House in 2008. Lynne Keating and some of our plumbers worked on this component-built home at the Bensonwood facility in Walpole, NH and then went on to Weston, Mass to complete it onsite. The project was filmed for a 16-episode program that continues to air on PBS. This home achieved the Silver LEED Certification due to its use of green technologies and low impact on the environment. During this project we had the distinct honor of working alongside the skilled professionals Tom Silva, Rich Trethewey, Roger Cook and Tedd Benson's team. Not only are these tradesmen the best at what they do, Lynne and crew had a lot of fun working with them.



KEATING PLUMBING AND HEATING, INC.

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Service in hours, not days!



"Our key goal is to make you comfortable and energy efficient.

Our success is built on constant communication with you our customer."

Michael, Lynne & Patrick Keating

KEATING KPH *Preferred* HOMEOWNER AGREEMENT

The Keating Preferred Home Owner Agreement is an affordable regularly scheduled maintenance program to protect your heating and cooling investment.

Each program includes the following:

- Receive a 15% discount
- Dispatch fee remains the same day and night
- No run around charge to get parts not stocked in our vans

HEATING OR AIR CONDITIONING MEMBERSHIP

\$10.00 per month

- Annual maintenance on covered equipment is included
- 5 year warranties for any part or equipment replacement with continued membership
- Keep membership for 5 years and receive the 6th year free

PLUMBING MEMBERSHIP

\$8.00 per month

Select one of the following:

- Annual plumbing inspection for up to 3 baths & kitchen plus water heater drain down & flush
- Annual well pump & water tank inspection
- Annual dryer vent cleaning
- Cleaning coils on a refrigerator, cleaning baseboard radiation, or apply it to another repair or service needed

WATER CONDITIONING MEMBERSHIPS

\$9.00 per month

- Annual maintenance on water conditioner without salt

\$12.00 per month

- Annual maintenance on water conditioner with 4 bags of salt

\$35.00 per month

- 4 visits a year for total care of your water conditioner

Keating Plumbing & Heating has been in business since 1958. The business was originated by Ken Keating; years later he was joined by his son Michael, then Mike's wife Lynne, and another son Patrick. It has evolved into a 15-person business focusing on residential and small commercial work.

Our company has licensed technicians for gas, oil, plumbing and air conditioning in NH, VT and MA. We have many years in the field installing plumbing, heating and air conditioning systems in new and existing homes. We also service all systems. In addition we retrofit boilers, furnaces, air conditioning and radiant heat systems; with a strong interest in advancing Green Energy Methods. Training in heat pumps, geo-thermal and solar technologies is ongoing. We thrive on keeping up with new products and technologies and finding ways for our customers to be the most energy efficient as possible.

We're currently installing heat pumps that are designed to operate in the Northern climates, and can provide savings of up to 70% over other traditional heating systems, with the added benefit of providing air conditioning in the summer. Another focus of late has been mini-split air conditioning systems with heat pumps. Our search continues for methods to cut back on fossil fuel usage.

We thrive on keeping up with new products and technologies that are making equipment more efficient.

